

Wales & West Utilities Vulnerability & Carbon Monoxide Allowance (VCMA) Registration Form

Information required	Description
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Address	Wales & West House, Spooner Close, Celtic Springs, Coedkernew, Newport, NP10 8FZ
Project title	70+ Cymru
Total VCMA funding required (£k)	£85,000
Problem	<p>Care and Repair Cymru (CRC) have operated the 70+ Cymru Project across the whole of Wales since October 2020. During this time, they have dealt with and come through, project inception and set up, Project Manager and Home Energy Officer recruitment, training and system and processes set up. Over the last 6 months they have accelerated service delivery during a period when the price cap increased, energy costs soared, and a cost-of-living crisis had started.</p> <p>Just at the point where they are operating most efficiently, when fixed tariffs end, and the second energy cap occurs, and they enter the coldest months of winter, the Project is due to end.</p> <p>Wales & West Utilities will fund the project for the four remaining months of the 2022/23 regulatory year as fuel poverty is increasing across Wales:</p> <p>2019: 155,000 households, 130,000 householders aged 60+</p> <p>Current estimates:</p> <ul style="list-style-type: none"> • 247,249 older people spend 10% of their income to keep warm enough • 20,000 older people have to spend 20% to keep warm enough • Inflation rose from 5.5% in January to 9% in April 2022– huge impact on cost of living

Criteria

	<ul style="list-style-type: none"> • Autumn 2022 (conservative estimates) • 295,957 older people in Wales will be in fuel poverty (10% spend on home energy) • 23,735 older people will have to spend 20% of their income to keep warm enough • THREE times the figure of 130,000 in 2019
<p>Scope and Objectives</p>	<p>The objectives will be for the Project Manager and 8 Home Energy Officers (6 FTEs) to continue to reach over 60s most in need of this support, as energy costs escalate and fixed rate tariffs for many vulnerable older people end.</p> <p>Without this £85K funding, Care & Repair Cymru would have to end this Wales wide support, just as the cold weather arrives, and people need help most.</p> <p>The services being delivered as part of this project include:</p> <ul style="list-style-type: none"> • Income maximisation support through benefit entitlement checks • Access to grants such as the Warm Homes Discount • Energy specific and general debt advice • Tarif switching advice • Onwards referrals for mental health and well-being support • Access to support for new heating systems, insulation, and other capital measures <p>Raising awareness of the Priority Services Register and how people can access and sign up to the free support service</p>
<p>Expected outcomes and the associated actions.</p>	<p>Some headline expectations for these 4 months are:</p> <ul style="list-style-type: none"> • 238 home visits • 240 telephone energy advice • 27,000 + reached through social and other media • 40 crisis payments made • 112 benefit entitlement checks • 208 informed of PSR • 24 new heating systems • 32 boiler replacements or repairs • 67 larger measures installed

Criteria

	<ul style="list-style-type: none"> • 204 smaller measures installed • £239,000 increased household income • £100,000 capital funding leverage from WG Winter Pressures fund
Scale of VCMA project and SROI calculations	<p>We have taken the forecasted numbers expected by CRC for the four-month delivery period and calculated the following SROI over a 5-year period:</p> <p>Total Gross Present Value = 33,554,769.37 Net Present Value = £3,469,769.37 SROI per £1 spent = £40.82</p>
Project Partners and third parties involved	This project will be delivered in partnership by Wales & West Utilities, and Care and Repair Cymru.
VCMA Project start and end date	The project will begin under the VCMA on 1 December 2022 and run until 31 March 2023.
Geographical area	The project will be delivered all over Wales.

Please return all completed forms to: VCMA@wwutilities.co.uk

For further information on the VCMA please use the below link to the Ofgem guidance document:

[Vulnerability and Carbon Monoxide Allowance \(VCMA\) Governance Document | Ofgem](#)