

Plant Protection Charging Statement

We want you to undertake your works in a safe manner. If your proposed works are in close proximity to one of our gas pipelines, a site visit may be required. Striking a gas pipeline may have dangerous consequences, such as a gas leak, a fire or explosion. To ensure the safety of you, those around you and nearby properties please contact us first by phone on 029 2027 8912 or email dig@wwutilities.co.uk to find out where our pipes are **before** you start your work.

Remember, you cannot work within a Wales & West Utilities wayleave or easement (land which we have rights over to maintain our gas network) without our express written permission. The rights within the wayleave or easement must always be complied. Where there is a wayleave or easement, site visits may be mandatory to ensure compliance with its terms. If you are unsure if there is a wayleave or easement applicable to your land, please contact dig@wwutilities.co.uk who can advise you further.

And you cannot work near or move heavy equipment over any gas pipeline until all our conditions have been met and we agree your method of working.

SITE VISITS

Site visits with one of our engineers may be deemed necessary, in advance of or during your proposed works. You must give us at least **10 working days' notice before** you start working to arrange a site visit.

Any later may result in a delay in your works progressing.

An initial site visit will always be free, but additional visits or a watching brief may incur a charge. The breakdown of the cost involved is shown below.



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Working Hours	Initial Site Visit	Additional Time
Monday – Friday 8am-4.30pm	Free of Charge up to a maximum of 8 hours	£84.14 per hour up to a maximum of 8 hours
Monday – Friday Out of working hours	£116.65 per hour	
Saturday	£116.65 per hour	
Sunday and Bank Holidays	£148.50 per hour	

(All charges are exclusive of VAT)

CANCELLATIONS

If a planned site visit needs to be cancelled, we ask for at least 48 hours' notice. Any cancellations within that time may incur a charge, which is the equivalent of two hours at the applicable hourly rate.

More than 48 hours' notice	Less than 48 hours' notice
No charge	£168.28

(All charges are exclusive of VAT)

BILLING

Upon completion of a site visit, the amount of time spent on site will be agreed by both parties and signed off. An invoice will then be prepared and issued to the customer. This will need to be paid within 30 days of receipt.

